

MACSIS – Weekly Claims File Submission Report – Sept. 2 - Update

Update:

The “Weekly Claims File Submission” report analysis concerning missing Friday data was completed late yesterday. This issue resulted from timing changes in the report creation job flow. In essence, the report creation job executed prior to the inclusion of the Friday activity. Changes are being made in this job flow to re-sequence the jobs executed. These changes will be implemented in production today.

The “Weekly Claims File Submission” report that will be available in Board directories Tuesday morning will include Friday’s claims processed.

Board and Provider Action Required:

No additional action is required from Boards or Providers. Please pick up reports as normal on Tuesday.

We apologize for this inconvenience. Should you have additional questions, please contact the MACSIS Support Desk.

Have a safe Labor Day weekend!

Background:

Each week a “Weekly Claims File Submission” report is created for all Boards and Providers. This report identifies all claims that have been received and processed into Diamond.

Reports produced for the weeks ending Aug. 19 and Aug. 26 are incorrect. These reports do not include Provider files processed on Aug. 19 and Aug. 26. While the reports do not reflect these submissions, in fact the Provider files were processed and are in Diamond.

Analysis and correction of the failed jobs that create these reports is underway. You will receive further information regarding the specific actions that will be taken to resolve this issue. This information will be forthcoming as soon as this analysis is complete. It is expected to be completed in the next couple of days.

Board and Provider Action Required:

No Board or Provider action is required at this time. All files have been processed into Diamond and only the “Weekly Claims File Submission” report is in error.

If you have any questions, please contact the MACSIS Help Desk.