

MACSIS Communication

Claims Processing Issues

Sent on: November 9, 2011

Background:

The claims processing issues experienced in the MACSIS production system earlier this week have been resolved, and we began processing claims again yesterday afternoon. We apologize for any inconvenience this may have caused, and we are taking steps to ensure all claim files received get processed.

Board Action Required:

No action should be taken at this time.

Provider Action Required:

No action should be taken at this time.