

Please see the attached Thank You Communication from ODMH-OIS. If you have any questions, please contact MACSIS Support.

MACSIS Support Desk

1-877-462-2747

1-614-466-1562

MacsisSupport@mh.ohio.gov

Fax: 1-614-365-9006

MACSIS Update – THANK YOU!!!! – Aug 4

Background:

On July 25, MACSIS claims processing migrated from processing based upon Board days to processing based upon date and time of the files submitted. As part of that transition, ODMH asked the Boards and providers to submit claim files more frequently and to provide smaller files. This communication is to provide you a status on this change in claims processing and to provide you an update on the cost containment strategies.

Claims Processing Status:

ODMH is pleased to report that this processing change has been very successful. Specifically, ODMH received and processed approx. 650 claims files weekly prior to this change. At times, under the Board day processing, ODMH would receive some very large files, some over 12,000 records.

During our first week of processing, ODMH processed 895 files, the largest week ever! The largest file processed was approx. 6400 records. Thank you so much for not only submitting files faster but for also working with your providers to submit smaller files. This has made such a difference and we appreciate your efforts.

This week we have had further success. As of noon today, ODMH has processed 576 files with the largest file containing 6600 records. There are no files waiting to be processed, although we continue to check for additional files. This is the third time this week all files have been processed before the end of day. We hope you also see the benefit of this new processing strategy.

This wouldn't have happened without all your assistance and support. Thank you!

Cost Containment Status:

ODMH Office of Medicaid continues to work with stakeholders on the implementation of cost containment initiatives. Please refer to Director Plouck's June 30 letter (<http://mentalhealth.ohio.gov/assets/medicaid/memo-medicoid-updates-plouck.pdf>) that outlines the work efforts under review. ODMH is working with stakeholders to ensure these initiatives are implemented appropriately. At this time a firm date for implementation has not been determined. Further communication will be sent as plans are finalized.

If you have any questions, please contact the MACSIS Help Desk.