

Please see the attached updated MACSIS Duplicate Claims Communication from ODMH. If you have any questions, please contact MACSIS Support.

MACSIS Support Desk

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Department of
Mental Health

John R. Kasich, Governor
Tracy J. Plouck, Director

To: Executive Directors, ADAMHS/CMH Boards
MACSIS User Groups

From: MACSIS Help Desk

Date: July 29, 2011

Re: Duplicate Claims in Diamond/MACSIS

A processing issue in MACSIS has occurred, where numerous claims were submitted to ODJFS twice for payment. This duplicate submission of claims resulted in duplicate payments from ODJFS being posted in Diamond/MACSIS through the OBREV process for those claims. We are working with EMS to resolve this issue.

Consequently, some ODMH claims processed on MACSIS Pay Date 6/22/11 were processed again on 6/29/11, 7/7/11, and 7/13/11 and the MACSIS Medicaid Reimbursement Report (Mental Health Vouchers – ARA) may reflect an overpayment. To avoid a delay in processing FFP payments to the Boards, ODMH will request the total FFP amount appearing on the MACSIS Medicaid Reimbursement Summary Report (which includes the duplicate payments) from ODJFS and subsequently process payments to the Boards in the normal business manner. Once ODMH has identified the duplicate payment amounts, we will coordinate with the Boards that received an overpayment and facilitate the process for repayment to ODJFS.

If you have questions or concerns, please contact the MACSIS help desk at MACSISsupport@mh.ohio.gov or 1-877-462-2747. Thank you.

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